

Woodridge MUD

P.O BOX 3264
HOUSTON, TX 77253-3264
(832) 467-1599
www.Inframark.com



Dear New Resident of **Woodridge MUD**:

Welcome to **Woodridge MUD**. Below is a summary of policies, procedures, and rates to help you familiarize yourself with information regarding your water and sewer service.

The district requires a \$75.00 residential deposit prior to service and \$17.00 transfer fee. Once service has started if a request is made for service to be temporarily or permanently disconnected a \$20.00 turn off fee will be added to your bill. Additionally, a \$20.00 fee will be added to your bill to resume service as needed.

**The deposit, application fees, proof of ownership, proof of identity, and a signed Customer Service Agreement is required to set up service*

The deposit will be refunded when your account is closed and paid in full. If there is a credit balance on the account, a refund check will be issued, and processing time will take 6-8 weeks from the final bill date.

**If you are wanting same day service, all documents need to be submitted by 3:00PM CST. Inframark does not process Turn-On/Turn-Off requests Friday – Sunday or on specified holidays.*

****Please make all payments payable to Woodridge MUD ****
Water provided at the following rates, subject to change

RESIDENTIAL WATER	
\$21.00/ESFC	0-5,000 GAL
\$2.50/1000 gal	6,000-10,000 GAL
\$3.00/1000 gal	THEREAFTER

Porter UD Infrastructure Fee
\$3.50/1000 gallons

LSGCD Fee (Water Authority)
\$0.135/1,000 GALLONS

RESIDENTIAL SEWER	
\$47.08 FLAT RATE	0-5,000 GAL
\$54.08 FLAT RATE	5-10,000 GAL
\$61.08 FLAT RATE	10-15,000 GAL
\$67.58 FLAT RATE	15-20,000 GAL
\$83.58 FLAT RATE	OVER 20,000 GAL

A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "AFTER DUE DATE" section on your bill.

If your account becomes past due at the time current bills are generated, a termination notice will be sent to your address (\$17 fee). Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a \$50.00 disconnection/reconnection fee will be added to your account plus additional \$50.00 disconnection deposit (each time).

Full balance of your account will be required to restore service, payable by cashier's check or money order only. If reconnecting due to non-pay cut off time is 4 PM CST. If your district offers After Hours Service, reconnections after 4 PM CST will be subject to After Hours Fees Monday through Friday, to restore with same day service. If your district offers after-hour services, payments made after 4:00PM CST will be subject to after-hours fees.

NOTE: *Once an account is turned off due to a non-payment: payments made by checks, QR Readers, or mailed are not acceptable forms of payment to restore services*

Garbage Service is provided by **Woodridge MUD** who has a service contract with the following trash provider. Please contact your garbage provider regarding containers and pick-up days.

Garbage Company: **Best Trash (281) 313-2378 | customerservice@besttrashtexas.com**

The district's operator is **Inframark**. You can contact them at **(832) 467-1599**. Our Dispatch responds to emergencies 24 hours a day. Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.