

# Fry Road M.U.D.

PO BOX 3264  
HOUSTON, TX 77253-3264  
832-467-1599  
www.Inframark.com



Dear New Customer:

Welcome to **Fry Road M.U.D.** The following information is being provided to help you become familiar with the policies, procedures and rates relating to your water and sewer service.

The district requires a prior \$100 deposit and \$20 application fee.

*\*The deposit, application fees and a signed Customer Service Agreement is required to set up service.*

**The deposit will be applied to your final bill. If there is a credit balance on the account, a refund check will be issued, and processing time will take 6-8 weeks from the final bill date.**

*\*If you are wanting same day service, please visit our office prior to 2PM to process your request. Inframark does not process Turn-On/Turn-Offs requests Friday – Sunday or on specified holidays.*

**\*\*Please make all payments payable to Fry Road M.U.D. \*\***

*Water provided at the following rates, subject to change.*

Residential Water	
\$15.50	0-5,000 GAL
\$0.50 / 1000 GAL	5,001-10,000 GAL
\$0.75 / 1000 GAL	10,001-20,000 GAL
\$1.50 / 1000 GAL	20,001-30,000 GAL
\$2.00 / 1000 GAL	30,001+ GAL

WHCWA Fee	
\$0.00	0-5,000 GAL
\$1.185 / 1000 GAL	5,001-10,000 GAL
\$2.37 / 1000 GAL	10,001-20,000 GAL
\$3.95 / 1000 GAL	20,001 + GAL

Residential Sewer	
\$21.00	0-50,000 GAL
\$0.25 / 1000 GAL	50,000+ GAL

**A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the “AFTER DUE DATE” block on your bill.**

If your account becomes past due, a disconnection notice will be sent to your address that may include your past due and current balance. A delinquent notice fee of \$25.00 will be added to your account. Specified on the disconnection notice is the amount that is due to avoid termination of service. If needed a door tag will be placed at your residence and a \$25.00 tag fee will be added to your account. If full payment is not received as directed on the disconnection notice, your service will be disconnected. Should service be disconnected, a \$75 reconnection fee will be added to your account.

**The full balance of your account will be required to restore service, payable by credit/debit card, cashier’s check, or money order only. The payment for disconnection of service is due by 3:30pm CST Monday - Friday to restore with same day service. If your district offers after-hour services, payment made after 3:30pm CST will be subject to after-hours fees.**

**NOTE:** *Once an account is turned off due to a non-payment: payments made by checks, QR Readers, or mailed are not acceptable forms of payment to restore services.*

Garbage Service is provided by **Fry Road M.U.D.** who has a service contract with the following trash provider. Please contact your garbage provider regarding containers and pick-up days.

**Best Trash 281-313-2378**

The district’s operator is **Inframark**. You can contact them at **832-467-1599**. Our Dispatch responds to emergencies 24 hours a day. Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.