

Fort Bend M.U.D. No. 134C

PO BOX 3264
HOUSTON, TX 77253-3264
832-467-1599
www.Inframark.com

Dear New Customer:

Welcome to **Fort Bend M.U.D. No. 134C**. The following information is being provided to help you become familiar with the policies, procedures and rates relating to your water and sewer service.

The district requires a \$100.00 deposit and a \$39.80 Application/Transfer Fee to establish connection.

**The deposit, application fees and a signed Customer Service Agreement is required to set up service.*

The deposit will be applied to your final bill. If there is a credit balance on the account, a refund check will be issued, and processing time will take 6-8 weeks from the final bill date.

**If you are wanting same day service, please visit our office prior to 2PM to process your request. Inframark does not process Turn-On/Turn-Offs requests Friday – Sunday or on specified holidays.*

****Please make all payments payable to Fort Bend M.U.D. No. 134C****

Water provided at the following rates, subject to change.

Residential Water		NFBWA Fee	
\$20.00	0 – 10,000 GAL	\$5.39 / 1000 GAL	
\$1.50 / 1000 GAL	11,000 – 15,000 GAL		
\$1.75 / 1000 GAL	16,000 – 20,000 GAL	Residential Sewer	
\$2.00 / 1000 GAL	21,000 – 25,000 GAL	\$50.44	Flat Rate
\$2.50 / 1000 GAL	26,000 – 30,000 GAL		
\$3.50 / 1000 GAL	30,001+ GAL		

A 15% penalty will be assessed if payment is received after the due date. This amount is shown in the “AFTER DUE DATE” block on your bill.

If your account becomes past due at the time current bills are generated, a termination notice will be sent to your address. A fee of \$18.98 will be assessed to your account and all charges are due to avoid termination of your service. If a door tag is received, an additional \$27.35 will be added. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a \$103.69 fee (which covers disconnection/reconnection) will be assessed to the account.

The full balance of your account will be required to restore service, payable by credit/debit card, cashier’s check, or money order only. The payment for disconnection of service is due by 3:30pm CST Monday - Friday to restore with same day service. If your district offers after-hour services, payment made after 3:30pm CST will be subject to after-hours fees.

NOTE: *Once an account is turned off due to a non-payment: payments made by checks, QR Readers, or mailed are not acceptable forms of payment to restore services.*

Garbage Service is provided by Fort Bend County M.U.D. No. 134C who has a service contract with the following trash provider. Please contact your garbage provider regarding containers and pick-up days.

Best Trash LLC 281-313-2378

CustomerService@BestTrashTexas.com

The district’s operator is **Inframark**. You can contact them at **832-467-1599**. Our Dispatch responds to emergencies 24 hours a day. Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.